



new
horizons
SHELTER & OUTREACH CENTERS

2017 Annual Report

A Work in Progress...

Every day is a day to strive for more! Three hundred and sixty-five days a year, we provide safety and trauma informed services to adults and children who have experienced domestic abuse and sexual violence, including human trafficking. It is our vision to be a leader in promoting a community culture that is free of abuse and one where mutual respect and inclusiveness thrive.

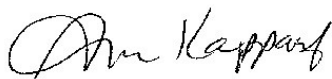
In early 2017, we were contacted by someone who was involved with a group in the Fox Valley area that engaged men to stand up against domestic abuse and sexual assault. He would be moving back to La Crosse soon and asked "Are you interested in a group starting here in the Coulee Region". YES! I personally had been waiting for this call for 14 years!

By mid-year we were working in collaboration with the La Crosse County Child Protective Services to develop a Memorandum of Understanding that would benefit both the children and the non-offending parent in abusive relationships. Joint quarterly meetings and shared training will promote the cohesiveness that is needed in serving victims of abuse.

In November, we joined with fellow domestic abuse shelters across the state to take a look at providing shelter differently. We explored ways that shelter can improve or hinder a victim's growth to becoming a survivor. While we did not solve all the questions in the few months remaining of 2017, we vowed to carry the work it into the new year.

These accomplishments would not have been possible without you. There truly is no way to fully convey our thankfulness for your support, so we simply say "Thank you".

Together we are saving lives!



Ann Kappauf

Executive Director



Advocating against domestic & sexual abuse

Shelter

We provide a safe home for women, children and men who are victims of domestic abuse, sexual violence and human trafficking. A highly trained and experienced crisis advocate is available 24-hours per day, seven days per week to assist with crisis counseling, safety planning and empowerment.

24-Hour Crisis Line

We provide a caring ear, information, referrals, safety planning, options counseling, and emergency assistance to victims and survivors of abuse, as well as to their family and friends who may be concerned about them. We believe our 24-hour crisis line is the central access point for all of our services

Advocacy

Our team of advocates support victims and survivors of abuse so that their individual choices can be heard and implemented. We provide a safe and confidential place that is beneficial for their healing process.

Support Groups

Several groups are held weekly for adults and/or children and youth in La Crosse and Trempealeau Counties.



Youth & Family Advocacy

We believe the future cycle of abuse can be broken and we believe it begins with our youth. We provide and teach children and youth about healthy relationships, consent, anti-oppression, bullying and communication of their needs and emotion without aggression toward others.

Counseling

We promote the emotional and psychological healing from abuse with free and confidential therapy provided by our licensed therapist. Victims and survivors of abuse may choose individual and/or group therapy sessions.

Legal Advocacy

We can provide victims and survivors with information and referrals on orders of protection, divorce process, custody, Criminal court and immigration. We are not attorneys and cannot give advice. However, we can prepare individuals on what to expect in court and if available, attend court with them.

Community Education

We provide education and awareness regarding domestic and sexual abuse, stalking, human trafficking, healthy relationships, boundaries, safety planning, our services and more to the community, schools, social clubs, service clubs etc. in our service area.

Our Impact

Our Vision

To be a leader in promoting a community culture free of abuse where mutual respect and inclusiveness thrive.

Our Mission

New Horizons Shelter and Outreach Centers provide safety and services to adults and families who have experienced domestic and sexual abuse so that they can make decisions about their lives in a supportive non-judgmental and empowering atmosphere. We promote the concepts of non-violence and equality through intervention, prevention and education.

Our Philosophy

New Horizons Shelter and Outreach Centers oppose all forms of dominance over others. We support the right of people of all ages regardless of gender, sexual orientation, race, color, religion, national origin, social class or differing abilities to live without fear, abuse and violence. We believe batterers must be held accountable for their actions and that systems must be responsible to the victim.

Collaboration

Team members are active in community projects which include but are not limited to: Domestic Abuse and Sexual Assault Coordinated Community Response Teams, Task Force to Eradicate Modern Slavery, The Family Policy Board, Local Continuum of Care, Safe Havens, Domestic Violence Court and One Billion Rising.

Who We Served in 2017

- Sheltered 264 women, children and men for 10,840 nights
- Average of nights per individual was 41
- Of those sheltered: 59% self-identified as White/Caucasian; 24% self-identified as Black/African American; and 6.5% as Multi-Racial
- 73% originated from La Crosse County
- **Shelter use up 26% from 2016**
- 2,542 calls to our 24-hour crisis line
- **Crisis calls up 18% from 2016**
- In total, 1,517 individuals utilized our programs and services
- 80% were female
- 68% were between the ages of 25 and 59
- 69% self-identified as White/Caucasian; 9% self-identified as Black/African American; 4% self-identified as Asian and 5% as Latina
- 80% originated from La Crosse County
- 44% of those from La Crosse County originated from the city of La Crosse
- **Overall service us up 13% from 2018**



2017 Financial Statement

Revenue

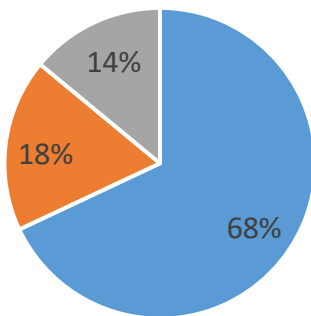
Federal and State Grants	\$829,506
Other Income	\$165,985
Donations	<u>\$216,563</u>
Total Revenue	\$1,212,054

Expense

Program Services	\$1,001,637
Management & General	\$ 134,556
Fundraising & Special Events	<u>\$ 110,017</u>
Total Expense	\$1,246,210

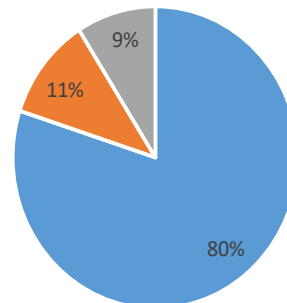
Surplus (\$34,156)

Revenue



■ Federal & State Grants ■ Donations ■ Other Income

Expense



■ Program Services ■ Management & General ■ Fundraising & Special Events

The Team That Makes It Happen

Board of Directors

Jen Lough, Chair

Phillip Marten, Secretary

Kate Tomten, Vice Chair

William Berg

Olivier Jensen

Carol Robertson

Dan Roemhild

Symone Sine

Mary Thompson

Richard Chrz

New Horizons Staff

Ann Kappauf, Executive Director

Zarah Augustine, Volunteer Coordinator

Betty Benford, Crisis Advocate

Nicole Berg, Sexual Assault Advocate

Corinne Billet, Trauma Specialist

Kayden Carpentier, Resource Advocate

Rita Carranza, Victim Services Coordinator

Sheila Connors, Development Director

Linda Crowley, Anti-Human Trafficking Advocate

Amanda Dotson, Associate Director

Lisa Hady, Crisis Advocate

Renee Jacquet, Legal Advocate

Hannah Johnson, Crisis Advocate

Kim Jones, Transitional Housing Advocate

Karen Knox, Executive Assistant

Sherri Larsen, Lead Crisis Advocate

Kyle Marmesh, Resource Advocate

Brenda McCormick, Crisis Advocate

Sally Miller, Domestic Violence Advocate

Bailey Monson, Crisis Advocate

Xia Moua, Multi-Cultural Advocate

Jackie Ortmeier-Crance, Anti-Human Trafficking Advocate

Andrew Rasmussen, Culturally Responsive Advocate

Arlette Rodriquez-Miller, Diversity Advocate

Jen Scaccio, Youth & Family Advocate

Sarah Steiger, Crisis Advocate

Jenna Swenson, Crisis Advocate

Luke Wenzel, Facilities Manager

Yer Xiong, Multi-Cultural Advocate

